

Cancellation Policy (Rental Boats and Charters)

Journeys of St. George Island will accept cancellations up to two (2) weeks before your scheduled trip with no penalty charge.

From two (2) weeks out until forty-eight (48) hours until departure the cancellation fee is \$100. After that there are **no cancellations** and **no refunds** (your credit card will be charged for the full amount of the trip).

The only exception to the cancellation policy will be due to severe weather, which will be the Captain's decision. This decision will be made on the day of departure, no later than 30 minutes before the trip time. If the Captain deems it is unsafe to do the trip you will have the opportunity to reschedule your trip or to receive a full refund.

The following conditions **WILL NOT** result in the captain calling the trip:

- a) light rain,
- b) rain clouds in the sky,
- c) a forecast of a possible rain shower (we all know how reliable forecasts are)
- d) cool weather/ hot weather
- e) you can't get your kids/ husband/ wife/ mother or father-in-law out of bed
- f) someone in your party not feeling well
- g) decide to do something different that day

*These might sound funny, but we hear these excuses year in and year out!!!

Please read these important notes:

If it is raining outside of your house or hotel room (on Cape San Blas, Indian Pass, Carrabelle, or Apalachicola) it does not mean that it is raining on the island. We monitor the radar and radios all the time and will make our decisions accordingly.

Ten minutes of passing rain is not something to get upset about on a 2 to 6 hour charter. Don't let it ruin your vacation.

When you charter a boat it is for the whole boat, the captain, and the time slot arranged. We **do not** double book or keep a list of people who can take your place.

We will keep our commitment to you and expect you to keep your commitment to us.